

CLMC Bulletin 315 – 17.01.17

Primary Care Website Update

Three modules in the [primary care website](#) have been updated, these include:

- General Practice High Level Indicators (GPHLI) module - 34 indicators have been updated up until June 2016 and the supporting practice profile has also been updated
- General Practice Outcome Standards (GPOS) module - 12 indicators have been updated where information is available up until December 2015. In both GPOS and GPHLI modules - bespoke PDF reports will be updated and available to download from Tuesday 24th January 2017 Also available to download and a supporting Excel has been provided in the resources section of the website titled “GPOS Jan 2017 Update” and “GPHLI Jan 2017 Update” respectively listing all indicators, data sources and time periods
- Digital Maturity Index - 76 indicators have been updated up until October 2016 in the Digital Primary Care Maturity Assurance module. This provides a user friendly mechanism for CCGs and GP practices to review and benchmark current levels of digital maturity against the requirements laid out in the GP IT Operating Model. Further information about the digital maturity assurance module is available [here](#) or via email England.digitalprimarycare@nhs.net

Serving Atypical Populations, GPC Guidance for Practices

NHS England recently published guidance for commissioners to provide support for practices serving atypical populations. GPC have now produced this [guidance](#) for practices to engage with their commissioner to address the challenges of serving such a population.

Bureaucratic Burden on Practice, Practice Manager Survey

Please take a moment to complete [this important practice manager survey](#).

NHS England has commissioned the Primary Care Foundation (PCF) to look again at the bureaucratic burden on practices through the survey which seeks feedback about how practices are paid, contact with hospitals, as well as the full range of tasks that take time and divert energy away from patient care. The last survey led to immediate changes and this time there is an opportunity for you to meet up with national leaders.

CQC Annual Provider Survey

Please take a moment to complete this [CQC survey](#) before the closing date of Thursday 2 February. There are 15 questions and it should take no more than 10 minutes to complete. Your feedback will remain completely anonymous.

The annual CQC survey is being sent to all providers across the country and is your opportunity to tell CQC what you think about their approach to regulation. They want to hear about your experience of CQC inspection, their strategic approach and what you think about their recent publications.

Once the responses have all been collected, CQC will analyse the findings and use them to learn and improve as an organisation. CQC will share a summary of the findings back with you in the spring.