

## CLMC Bulletin 325 – 06.06.17

### **Medical Records Roll Out - PCSE**

We have been informed that PCSE are now going to commence a phased roll out of a new medical records processing/transfer arrangement. Our area (North of England) is part of the first phase of the roll out which will commence 12 June 2017.

The pilot which Capita / PCSE have been running in the West Yorkshire area for the past year identified some problems and improvements were made, including IT and courier capacity expansion. The pilot has now been extensively tested and fully evaluated. Capita/PCSE demonstrated the evaluation to NHS England who now believe the pilot is ready to be rolled out, with the intention of providing improvements to medical records processing system for practices.

One significant problem is outstanding medical records, and CLMC and the GPC have been pushing PCSE to resolve these issues. In some cases the delay in transfer is because notes are still with the old practice. Practices are probably unaware of this. PCSE will be communicating with practices with a list of outstanding notes and GPC would encourage practices to release these records as soon as possible so that they can be transferred to the new practice. Information is provided to practices via the PCSE portal.

Please do not shoot the messenger - we can sense your scepticism from here and, indeed, we too have no confidence in Capita/PCSE but the current system is not working so we can only hope this new system is better; surely it cannot be any worse! Please do continue to keep us updated as to any problems encountered as GPC are closely monitoring this roll out and, as the first phase, we will be in close contact with the GPC leads to try to resolve issues.

### **NHS E Published Guidance Documents**

NHS E have provided a number of documents to practices via email but we post links to them all here for your ease:

- [The Statement of Financial Entitlements amendments](#)
- [2017 Directed Enhanced Services Directions](#)
- [General Medical Services digital guidance](#)
- [An overview of the requirements supporting the contractual requirements for identification and management of patients with frailty](#)
- [Full guidance for identification and management of patients with frailty](#)

### **GPC Guidance, Alliance Agreement for Virtual MCPS**

New GPC guidance on the [MCP alliance agreement for "virtual" MCPs](#) is now available. There is going to be further guidance on the other two proposed MCP models.

### **LMC Annual Conference – GPC Chairman newsletter, Resolutions, Results & Motions.**

The GPC Chairman, Chaand Nagpaul, focusses on the LMC Conference in this [newsletter](#). You can watch key speeches from the conference and read the resolutions passed [here](#).

### **Training Opportunities in collaboration with YOR LMC**

CLMC and YOR LMC work very closely and we have had a number of meetings to discuss workforce opportunities and how we can work more collaboratively on some issues; one such area is training. YOR LMC offer a range of training opportunities and have opened these up to CLMC practices. Priority for popular courses will go to YOR LMC practices but if there is availability CLMC practices are welcome to attend and it could be that some practices or GPs find the North Yorkshire courses more accessible or convenient. We will add the information to the training pages on our website but you can find details [here](#).